

# ***Headquarters Air Mobility Command***

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## **World Wide Express (WWX)**

**March 2004**

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***Enabling the “Global” in “Global Vigilance, Reach and Power!”***



# **WorldWide Express** **(WWX)**

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As Subcontractor For



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**Enabling the “Global” in “Global Vigilance, Reach and Power!”**



## **(WWX)**

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- **On-Time Performance Reliability Charts**
  - **By Theater**
  - **By Carrier**
  - **Designated by High Volume, Retrograde, Lateral, and General Routes**
    - ♦ ***Performance guarantee is delineated by broken line for each carrier***
    - ♦ ***To view actual numbers shipped this month to each country serviced under WWX, view separate Excel attachment***

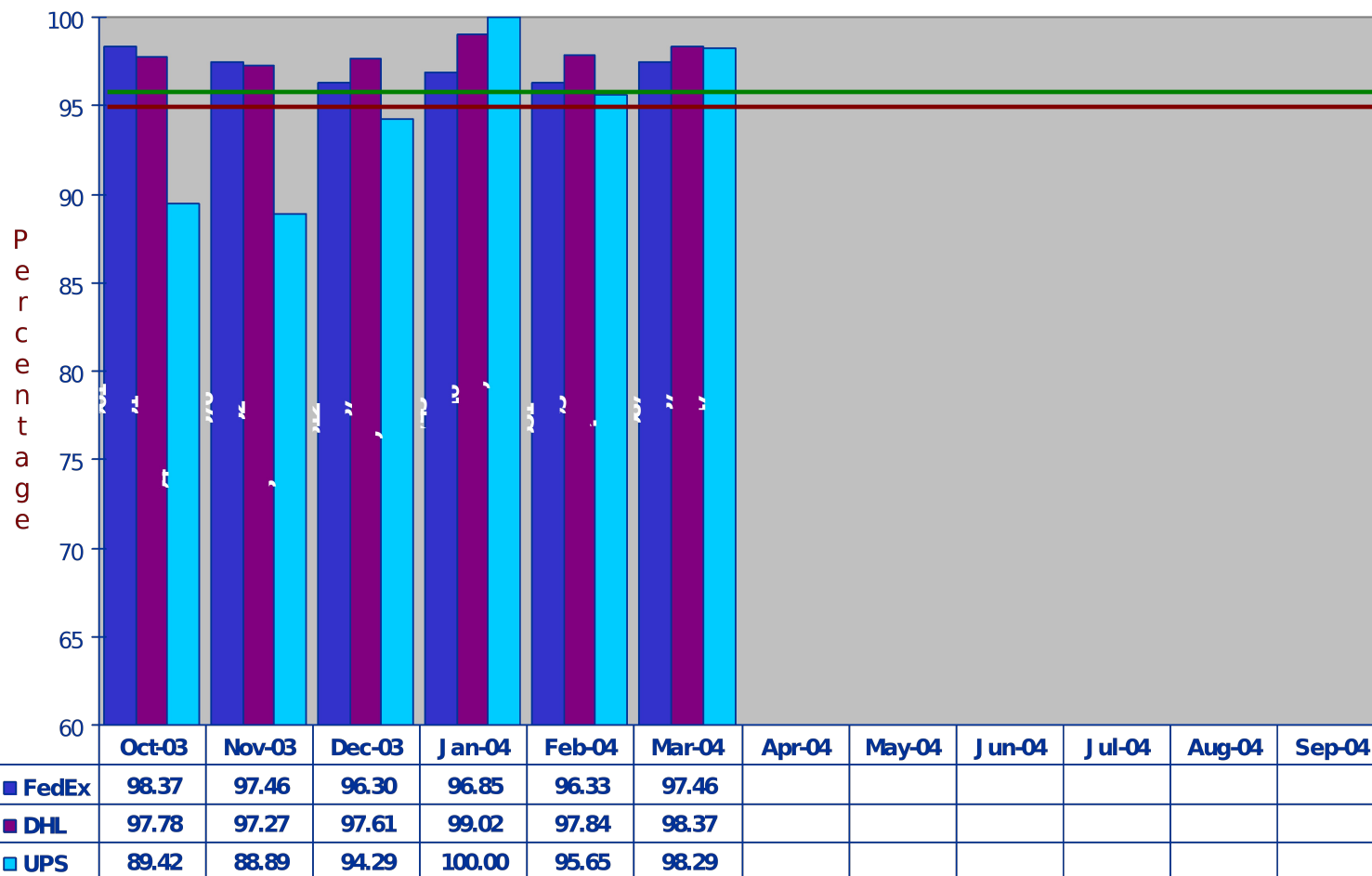


# Southern Theater-HVR Canada



**FedEx/UPS  
Standard  
95%**

**DHL  
Standard  
96%**

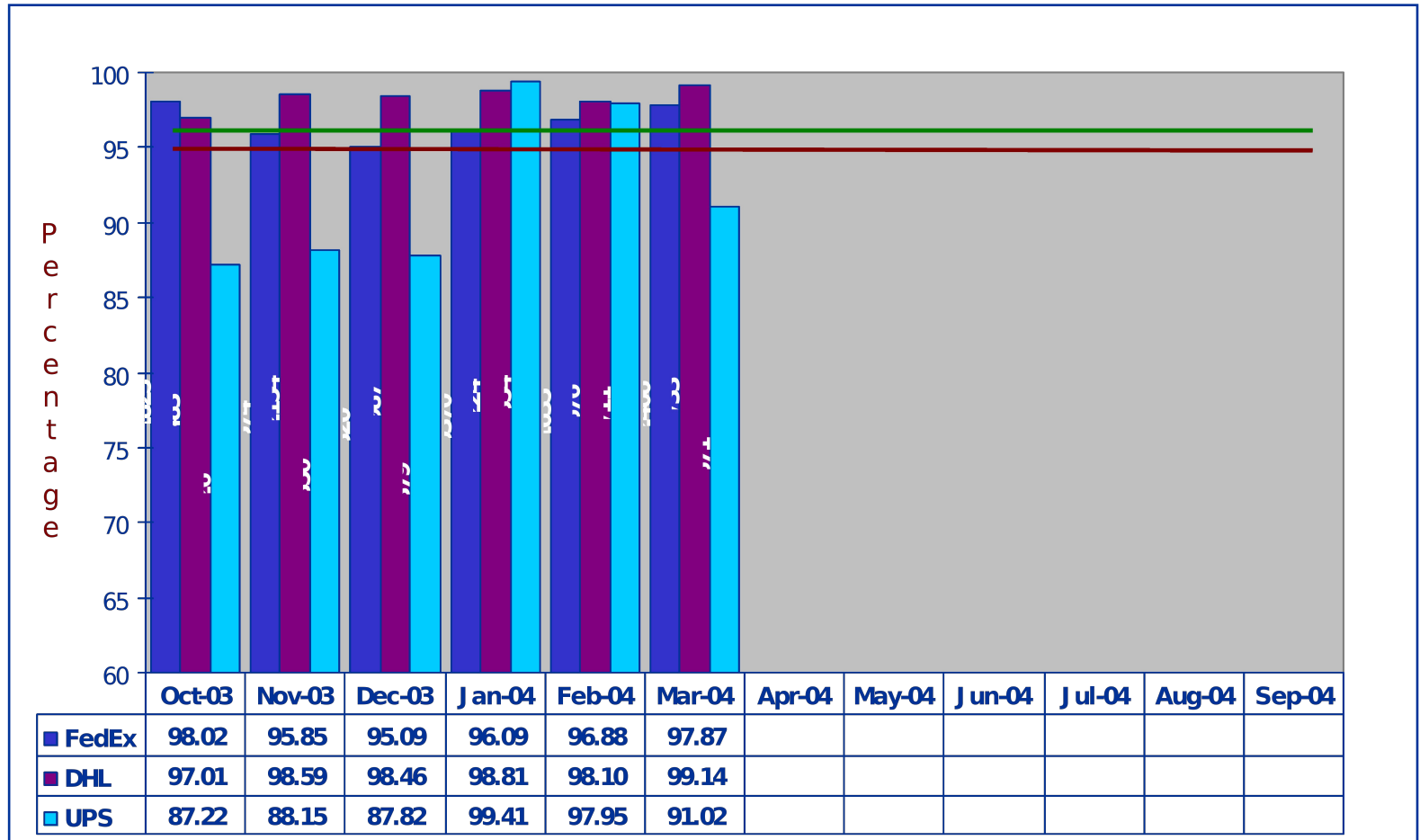


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# European Theater-HVR Germany, Italy, Spain, UK



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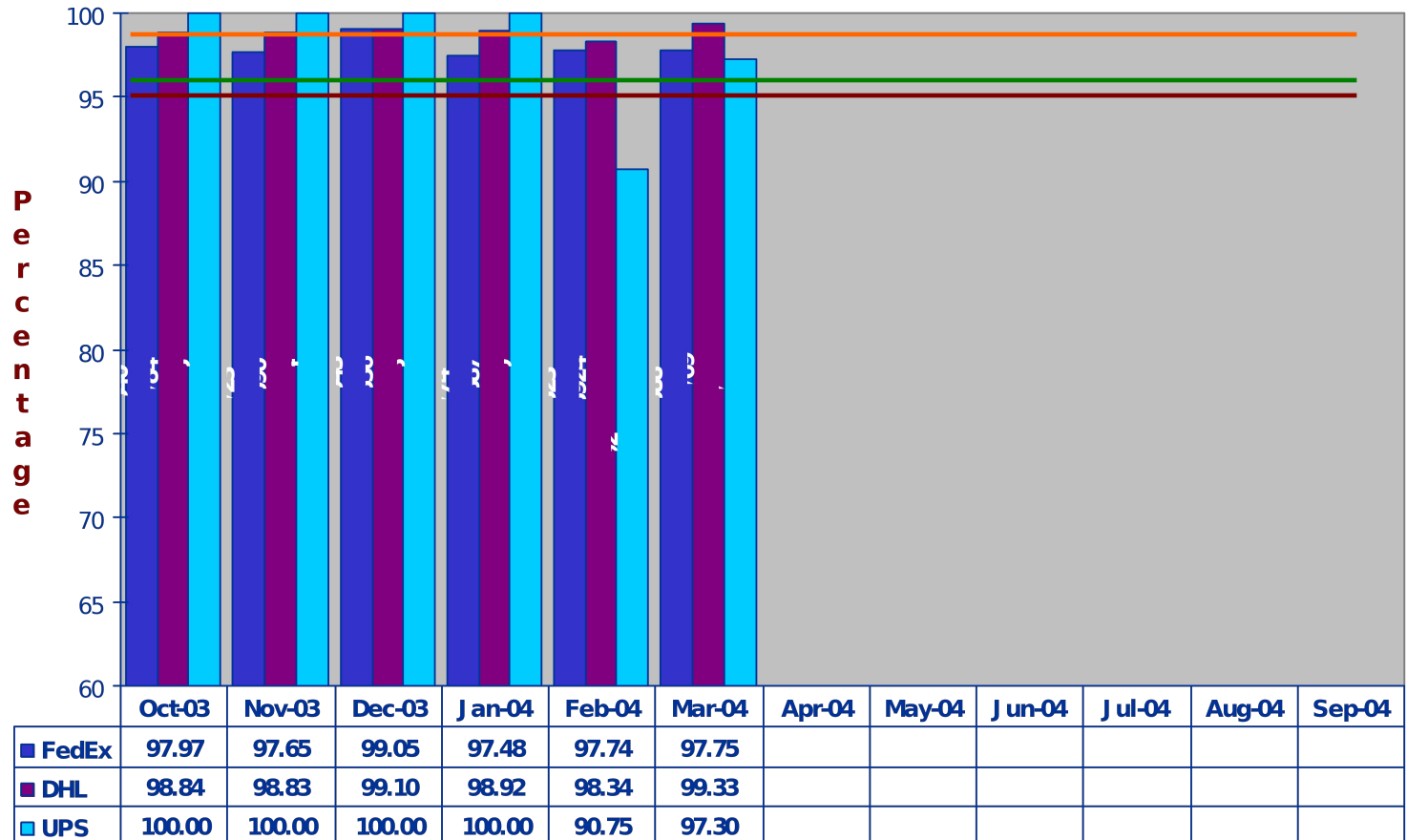
# Central Theater-HVR Bahrain, Saudi Arabia, Kuwait



**FedEx  
Standard  
95%**

**DHL  
Standard  
96%**

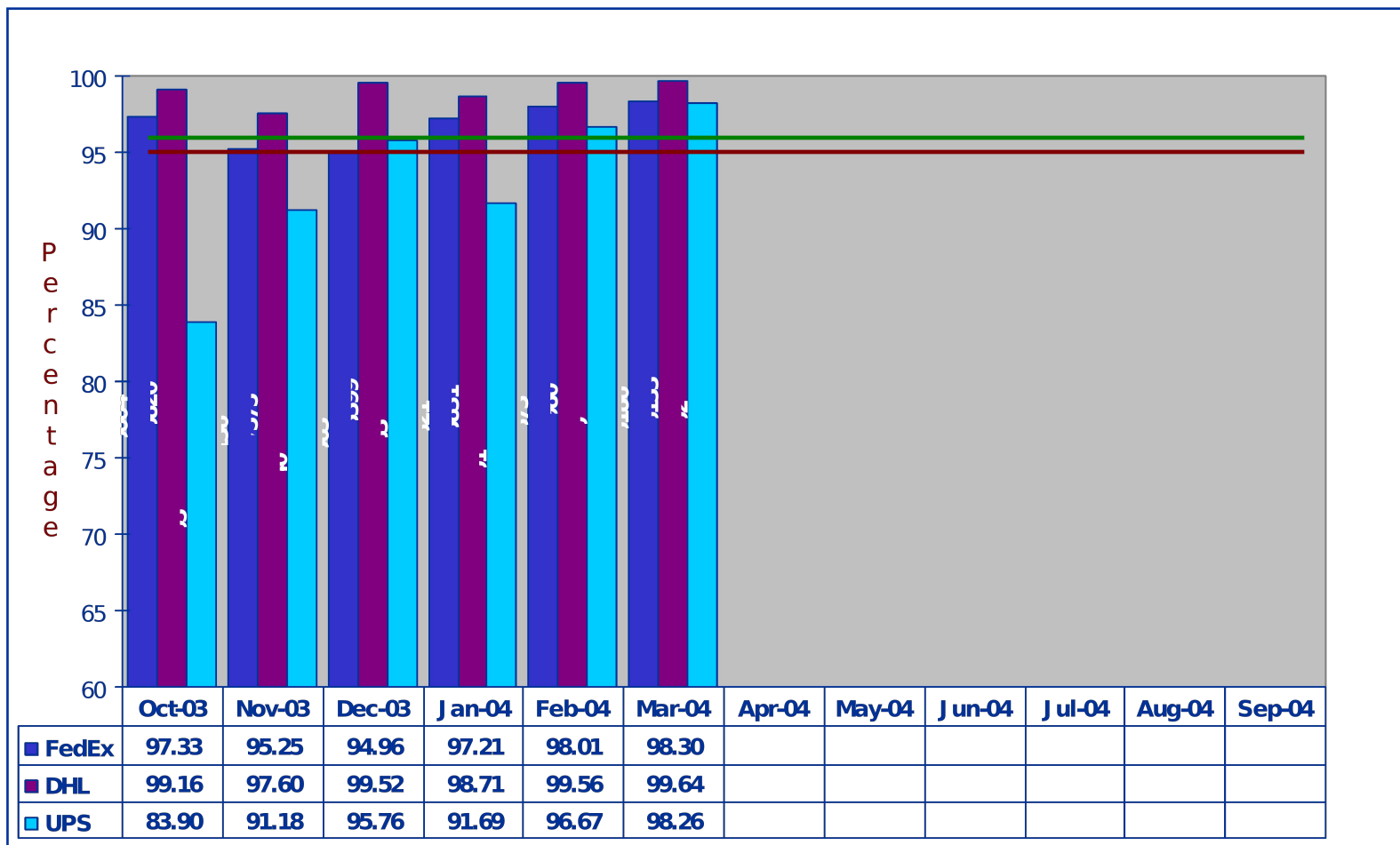
**UPS  
Standard  
98%**



***Enabling the “Global” in “Global Vigilance, Reach and Power!”***



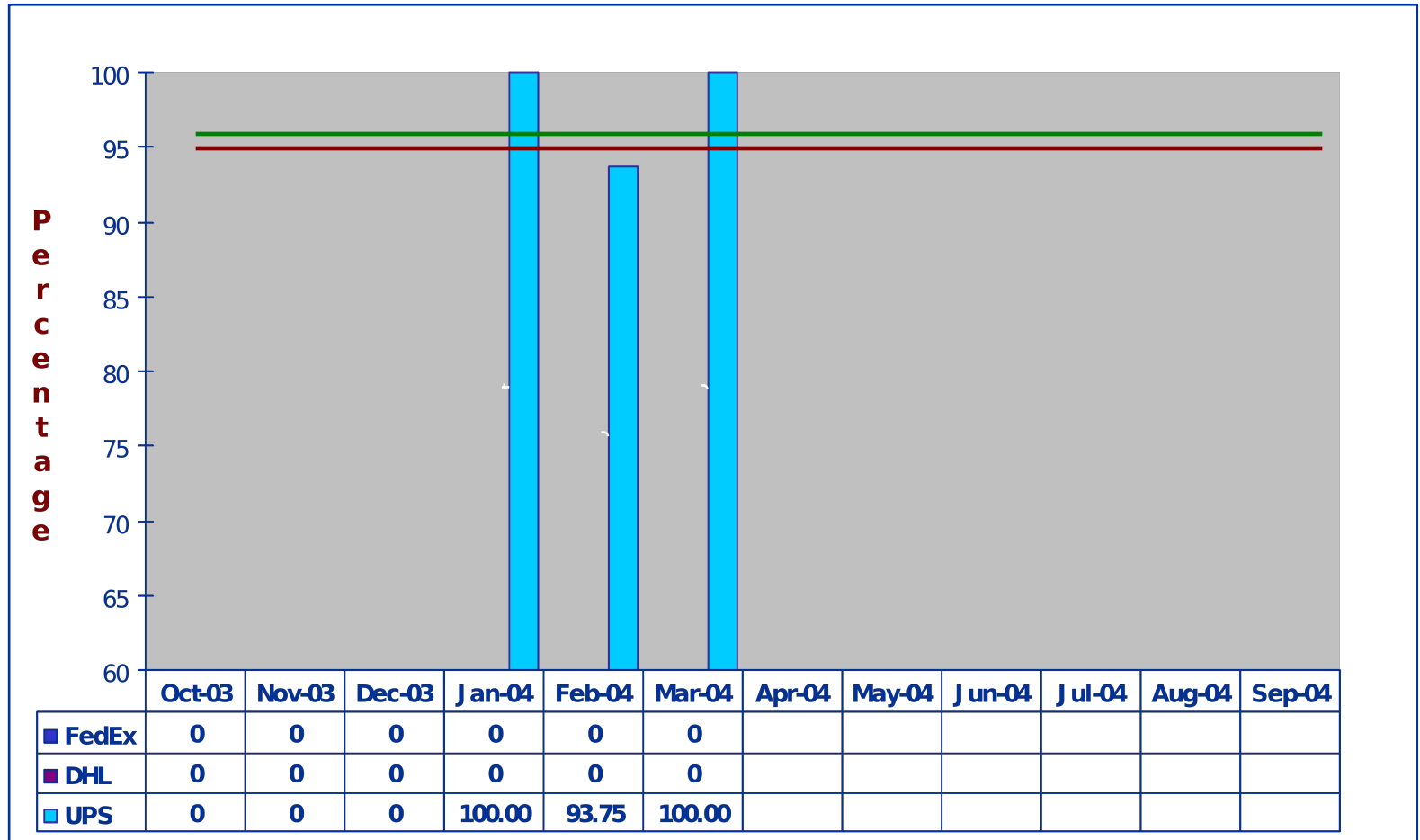
# Pacific Theater-HVR Japan, Korea, Guam



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# Southern Theater Retrograde - Canada



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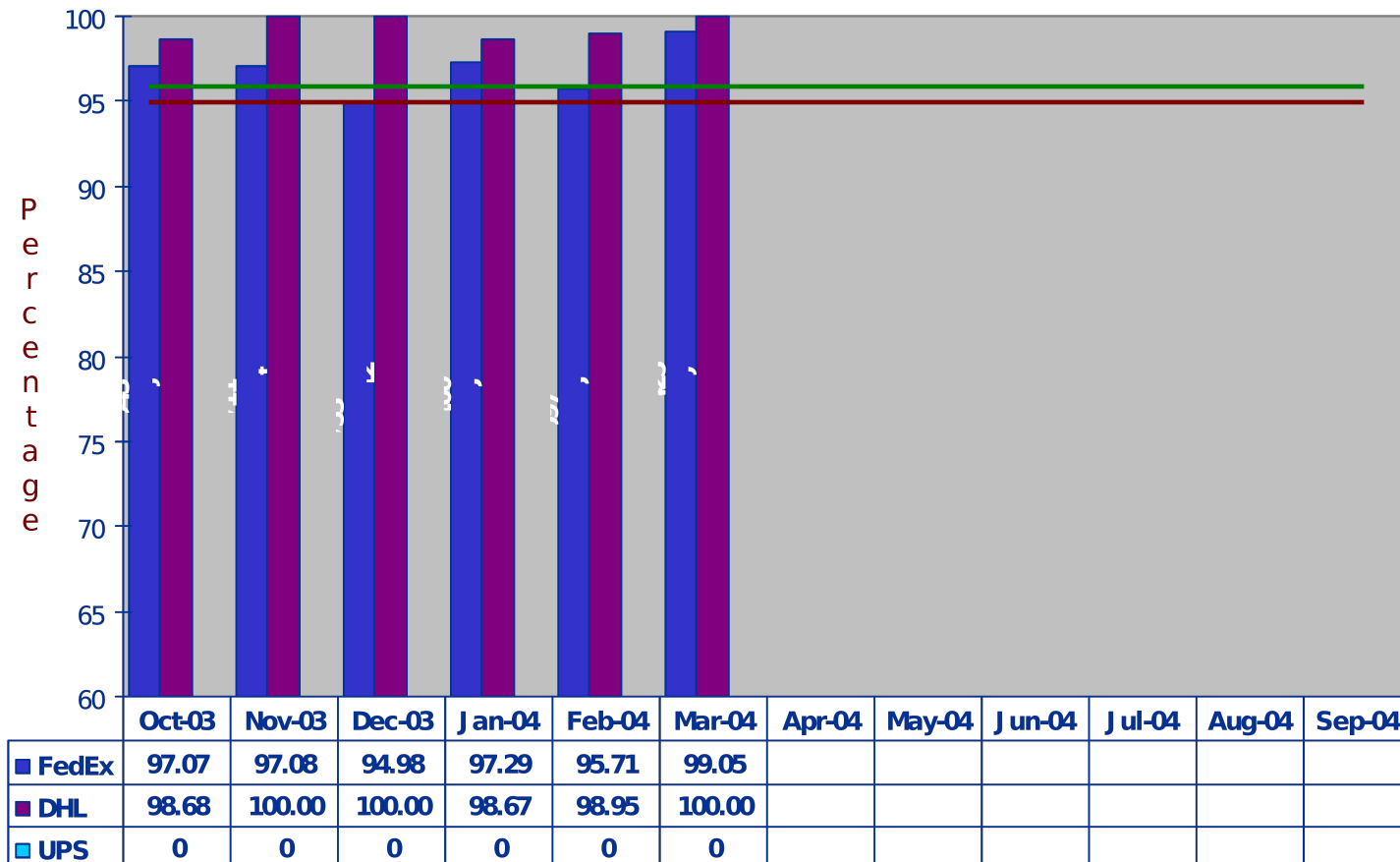


# European Theater Retrograde - Germany



**FedEx/UPS  
Standard  
95%**

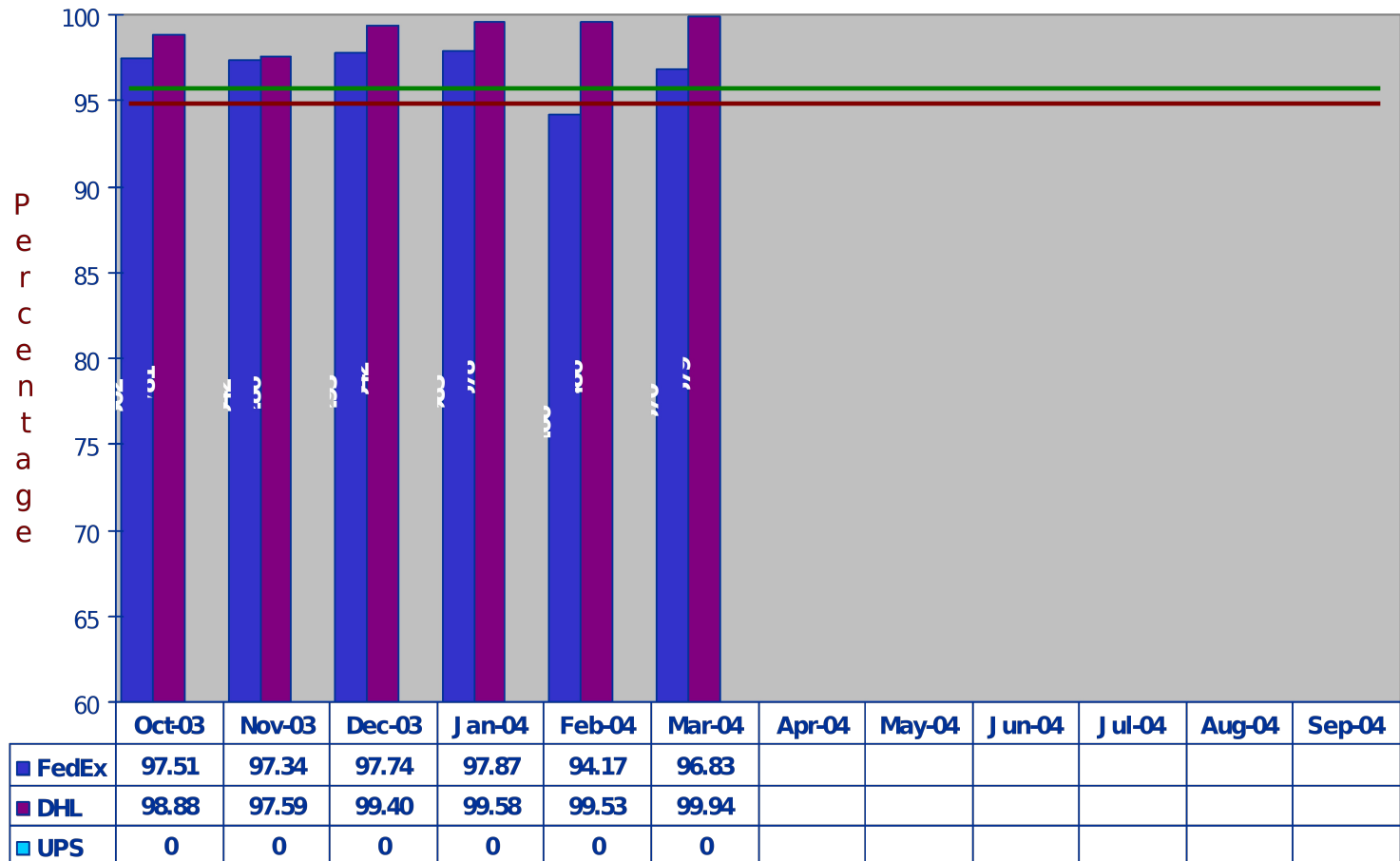
**DHL  
Standard  
96%**



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# Pacific Theater Retrograde - Japan, Korea



FedEx/UPS  
Standard  
95%

DHL  
Standard  
96%

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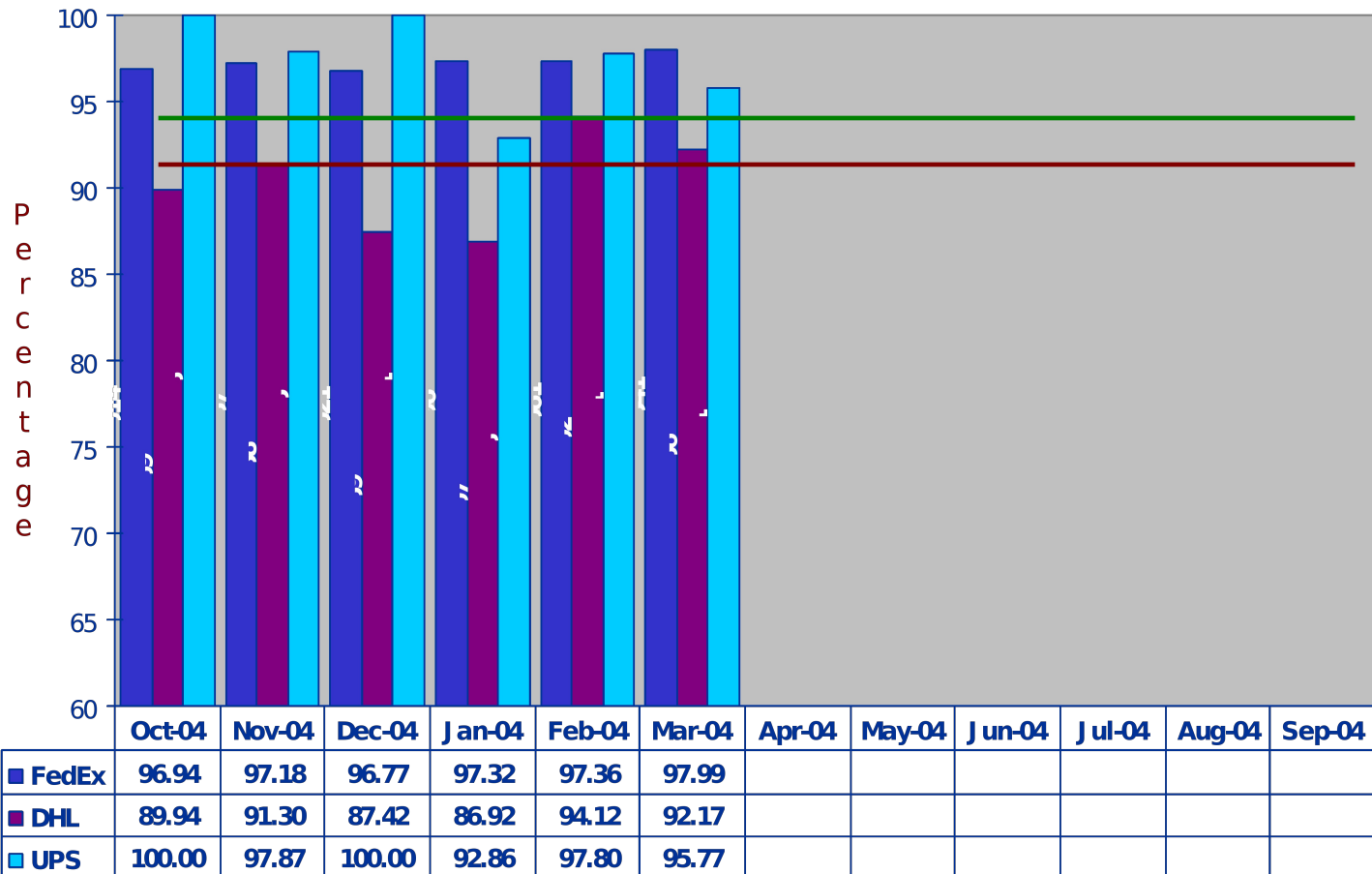


# Southern Theater General Routes



**FedEx/U  
PS  
Standard  
92%**

**DHL  
Standard  
94%**



***Enabling the “Global” in “Global Vigilance, Reach and Power!”***

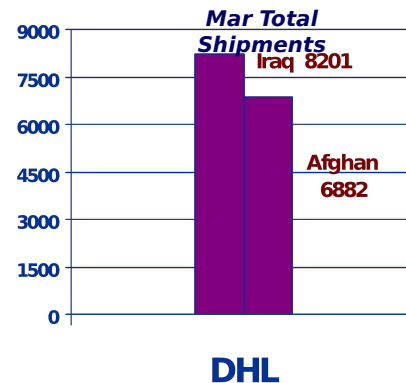
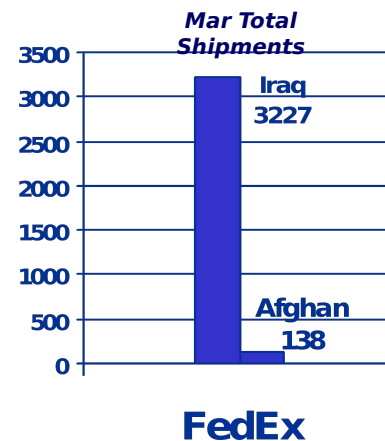


# European Theater General Routes



**FedEx  
Standard 92%**

**DHL/UPS  
Standard 94%**

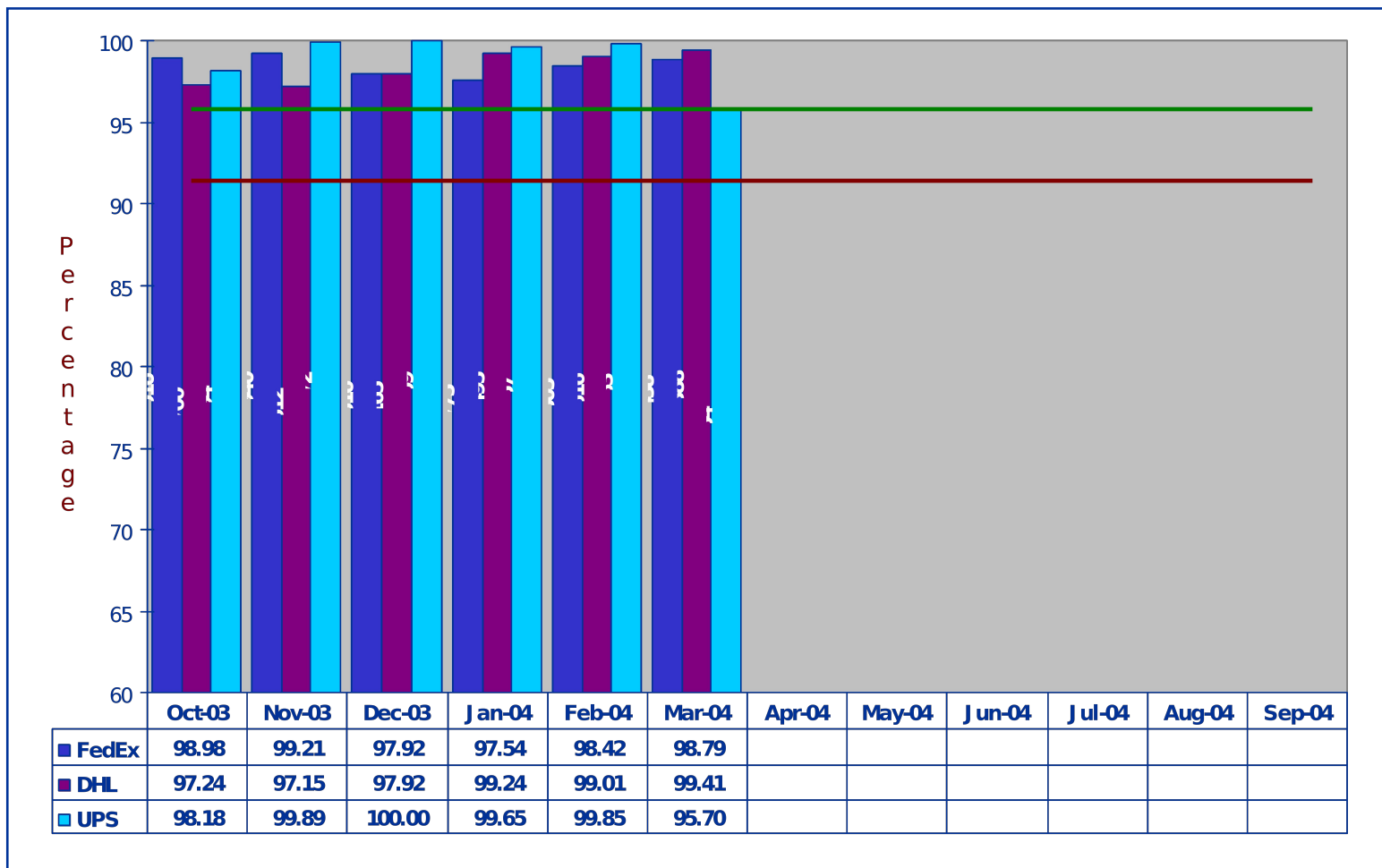


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# Central Theater General Routes



***Enabling the “Global” in “Global Vigilance, Reach and Power!”***

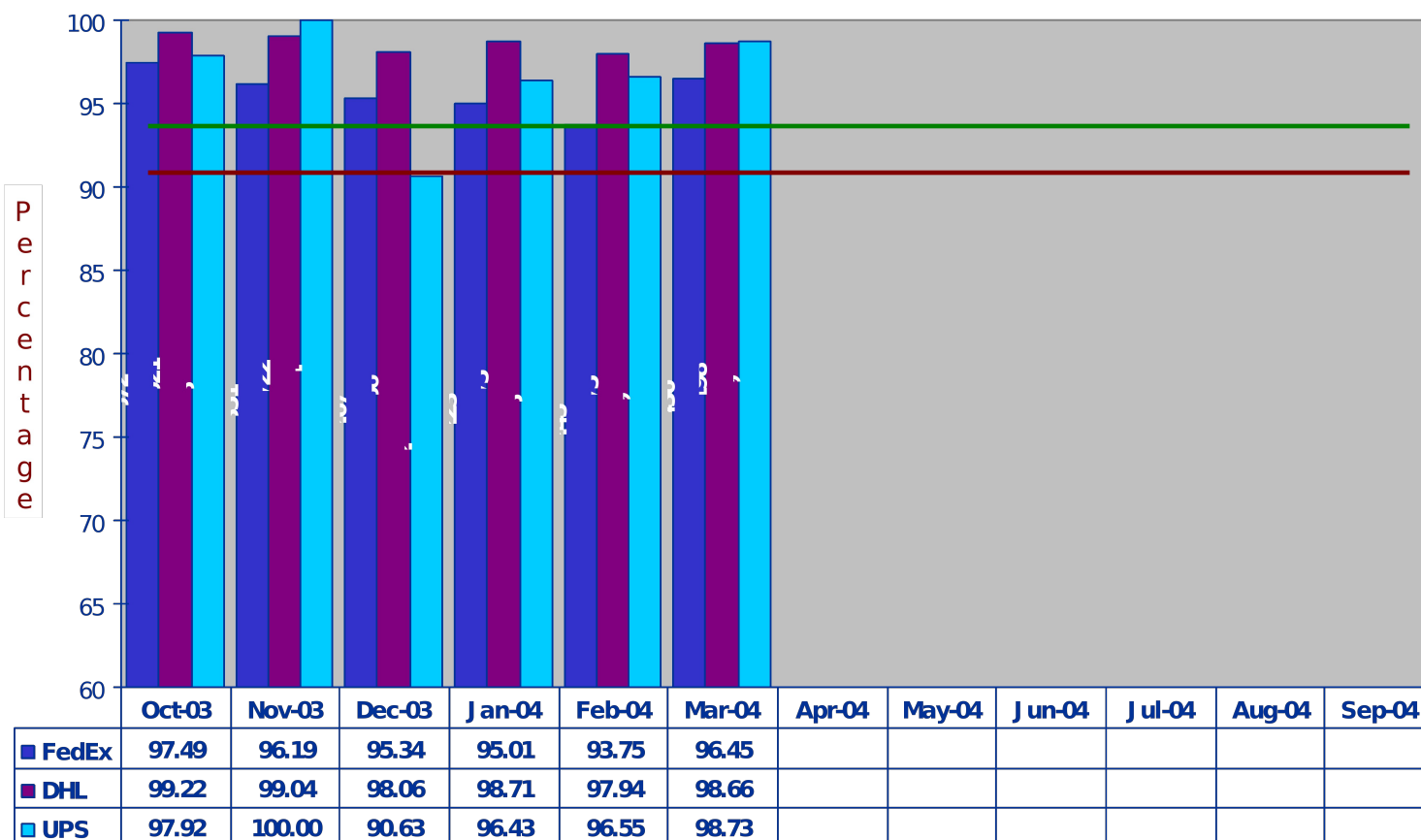


# Pacific Theater General Routes



**FedEx  
Standard  
92%**

**DHL/UPS  
Standard  
94%**



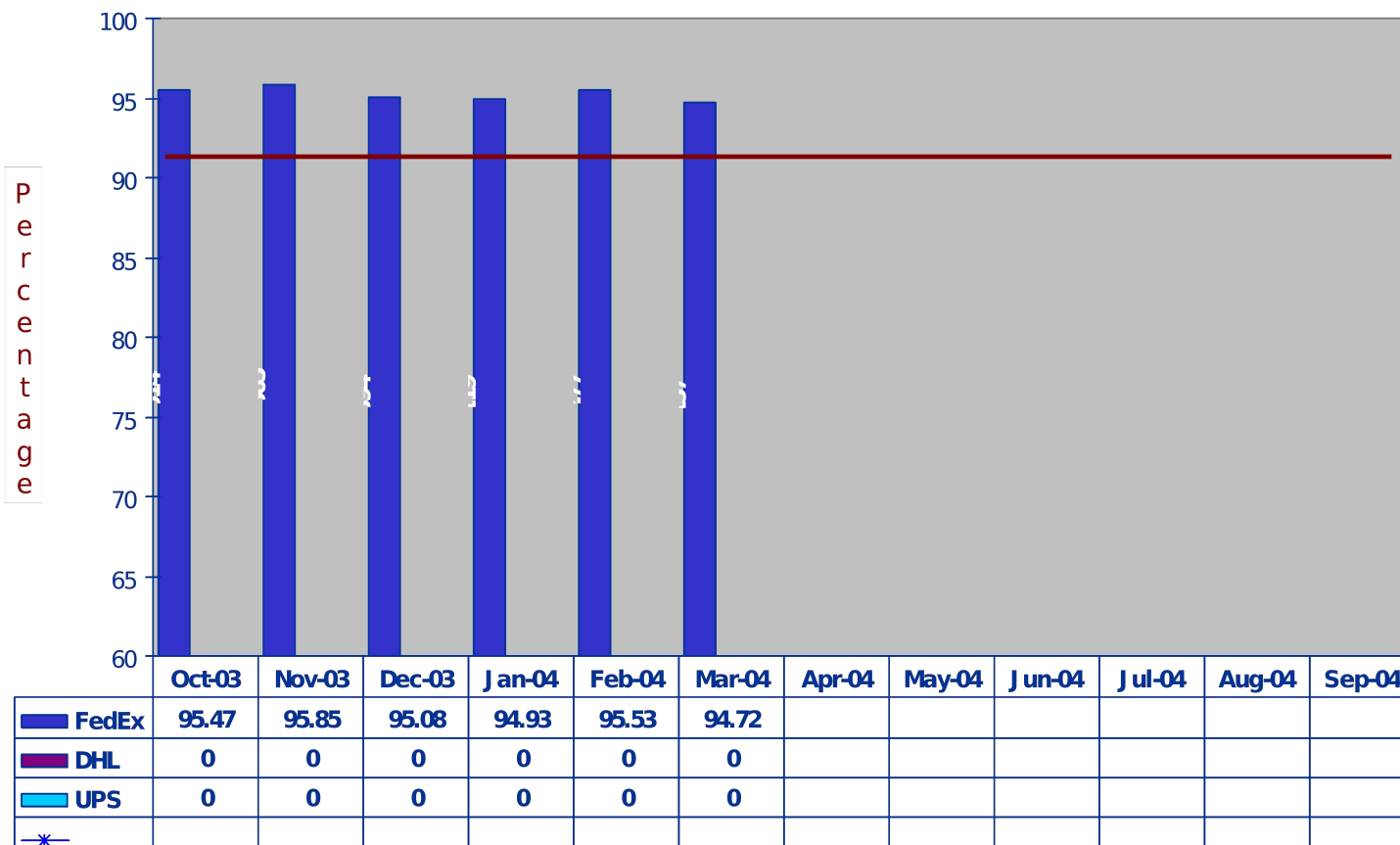
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# Non-Basic Services Other Than Contract Routes



**FedEx  
Standard  
92%**



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